

WOW NOW *HIRE*

Facilities Management

SERVICE LEVEL AGREEMENT

We understand that you have to deal with planned work, last minute reactive works, and out of hours calls for customers with urgent needs.

That's why we can put in place a bespoke Service Level Agreement, ensuring your exact needs are met, every time.

- ✓ Same-day delivery*
- ✓ Spend rebate available
- ✓ Guaranteed collection
- ✓ Quality of kit
- ✓ Pre-booked off hires
- ✓ Out-of-hours service*
- ✓ We support pre-planned and reactive works
- ✓ We can liaise with your client directly

**On certain products*



BENEFITS

We understand that our customers need a fast, reliable hire service covering a wide range of needs.

With access to over 5 million hire products, we've got you covered Nationwide with the equipment that you need to get the job done.

- ✓ End-to-end hire management service
- ✓ Certainty, reliability, ease & speed
- ✓ Nationwide coverage - with a single point of contact
- ✓ Short & long-term hires with complete flexibility
- ✓ Working with your deadlines - speedy & smooth deliveries
- ✓ Unrivalled knowledge & expertise
- ✓ Widest range of hire products - cost-efficiency

